



NeoKorp

Experience
+25
Years

Hexagon Certified

HxGN EAM Technical Implementor
2023

Hexagon Certified

HxGN EAM Functional Implementor
2023

Service Support for

HxGN EAM



Expertise
Adding Value
To Your Business

For the past 25 years we have supported HxGN EAM Key Users, by customizing the solution for the needs of each Industry, through our technical & functional consultants, based on integrity, reliability and sustainability for their constant evolution.

BENEFITS

1

Customized Service

Through our HxGN EAM Experts.

2

Service Availability and Flexibility

Through several communication channel for your convenience, based on your support level.

3

Customized Solutions

Understanding your specific industry and/or business needs, we adapt the solution and services for your best outcome.

4

Competitive Support Rates

We offer the best support level suited for your business needs.

5

Our HxGN EAM Experts Team

Certified Hexagon Technical & Functional Implementors of HxGN EAM with more than 25 years in remote or on-site service assistance.

6

Referral Program

Rewarding your recommendation we have developed a program for bring us clients with new business opportunities for HxGN EAM support and/or implementations.



How to get Customized Support?

Support query request site

User friendly & secure way to guarantee efficient time response regarding your requested level of urgency.

Attention by request method

Request your support ticket for your case and our experts will give solutions to your HxGN EAM issues and urgencies with the best outcome.

3 Levels of Support

Offering your business the best services and rates that suits your HxGN EAM support needs.

Our HxGN EAM Support Levels

	Level I Standard	Level II Professional	Level III Advance
Access to support request portal	●	●	●
Key user support	●	●	●
End user support	●	●	●
IT Admin of HxGN EAM app support	●	●	●
Developed Flex on HxGN EAM support	●	●	●
Customized support by our HxGN EAM experts*	●	●	●
HxGN EAM DataBase support		●	●
Existing interfaces w/ HxGN EAM support		●	●
Existing extensibilities support		●	●
Key user Functional Training		●	●
IT user Technical Training		●	●
Improving or editing created reports		●	●
Improving or editing created KPI's		●	●
Power BI interfacing		●	●
Developments for New Reports			●
Developments for New KPI's			●
Customizing New Functionalities			●
Developments of New Mobile Functionalities*			●
Update to latest HxGN EAM version*			●
Immediate attention to priority issues			●

*Conditions Apply





Functional or Technical HxGN EAM Training

Due to Key user's turnovers or business growth, we can reinforce knowledge, recover or develop capabilities and improve your team through the best usage of your HxGN EAM version.

Integrate your solutions

We'll create the interfaces for your ERP, SCADA, MS Power BI or other solutions that interact transferring data with HxGN EAM in real time.

Customized Developments

Leverage your business with us, by developing your reports, KPI's, new mobile functionalities, IoT automatizations & more... from your day to day process to get the best outcome of HxGN EAM.

Upgrade & Migrations

We'll update your formerly Infor EAM version to the latest HxGN EAM version. Or we can move your On Premise EAM to Cloud, don't stay behind.



Our results and region coverage

Experience

+25 Years

Support

+2280 HRS/Year

+80 Implementations

98% Successful
Projects Implemented

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